



PUBLIC NOTICE

User Login Advisory and User Guidance Sessions (PAHAL) for CBN Services on the ICEGATE (SWIFT 2.0) Portal

In continuation of this office's Public Notice dated 01.07.2026, stakeholders are hereby informed that the login modalities for submitting applications regarding eight specified purposes have officially transitioned from the CBN Online Portal to the ICEGATE (SWIFT 2.0) Portal, effective 10.07.2026.

In this regard, following advisories are being issued for information to all stakeholders: -

A. User Advisory – Portal to be used for Various CBN Services: - Login protocols for different purposes on CBN Online Portal and on ICEGATE (SWIFT 2.0) Portal is as under-

Services	Portal to be used for login
1. New Profile Registration	ICEGATE Portal
2. Profile Updation	ICEGATE Portal
3. Narcotic Drugs, Psychotropic Substances and Controlled Substances (a) For Submission of New Applications for Import/Export Authorizations/NOCs (b) For opening of previously issued Authorization/Certificates and for viewing of applications which have been submitted prior to 10.07.2026 and are still in process of approval.	ICEGATE Portal CBN Online Portal

NOTE: -

1. All stakeholders are advised to adhere with the above protocols for accessing various CBN services.
2. For all other services (i.e. Quota Allocation, Manufacturing Licence etc.), the users shall continue to access the CBN Online Portal.

B. PAHAL User Guidance Session: -

Following the migration to the ICEGATE (SWIFT 2.0) platform, the Bureau has received reports that some users are experiencing operational difficulties while accessing the migrated services.

To ensure stakeholders are thoroughly familiarized with the new platform and to follow seamless processing, the CBN has organized a dedicated online training and interactive session termed the "PAHAL User Guidance Session" for all user companies.

During this session, the ICEGATE (SWIFT 2.0) Team will provide a live demonstration of the workflow for all integrated CBN Modules on the ICEGATE (SWIFT 2.0) Portal, carefully explain the application filing process, and address common technical queries raised by stakeholders.

The details of the online session are as follows:

Particulars	Details
Date	20.07.2026 (Monday)
Time	11:00 A.M. onwards
Mode	Online
Meeting Link	https://infosys.webex.com/meeting/farah.2182678

All registered companies, traders, and other stakeholders associated with the Central Bureau of Narcotics, Gwalior are advised to participate in this session. Familiarizing yourselves with the ICEGATE (SWIFT 2.0) functionalities will ensure the uninterrupted and smooth processing of your future applications.

By order of the Narcotics Commissioner