

भारत सरकार  
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केन्द्रीय नारकोटिक्स ब्यूरो

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F.No. XVI/5/11/O/CBIC/2024

Date: 22.09.2026

**MOST URGENT**

## **PUBLIC NOTICE No. 09/2026**

**Subject: Operationalization of Profile Module and Narcotic Drugs (ND) Import/Export Module on ICEGATE (SWIFT 2.0) Portal - in continuation of Public Notice No. 08/2026 dated 21.09.2026 - reg.**

In continuation of Public Notice No. 08/2026 dated 21.09.2026 regarding the integration of CBN services with the ICEGATE (SWIFT 2.0) Portal, all concerned stakeholders, companies, importers, and exporters are hereby informed of the rollout schedule for the migration of CBN modules to the ICEGATE portal:

**1. Profile Module:** The Profile Module will be live and operational on the ICEGATE portal with effect from 23.09.2026 (Wednesday). All registered entities and prospective applicants are advised to access the ICEGATE portal (<https://foservices.icegate.gov.in/#/login>) and complete/update their profile using their valid Importer-Exporter Code (IEC).

**2. Narcotic Drugs (ND) Import/Export Module:** The ND Import/Export Module will become operational on the ICEGATE portal with effect from 26.09.2026 (Saturday). Commencing from this date, all fresh applications pertaining to import and export authorizations for Narcotic Drugs shall be submitted through the ICEGATE (SWIFT 2.0) interface.

**3. Mandatory Requirement of IEC & ICEGATE Registration:** Stakeholders are once again reminded that possession of a valid Importer-Exporter Code (IEC) and active registration on the ICEGATE portal are mandatory to access these services. Entities are advised to ensure their profile registration is completed well in advance of the operationalisation of the ND Import/Export module to avoid any difficulty or delay in the processing of applications.

**4. Helpdesk and Support:**For any technical assistance, login difficulties, or integration queries regarding the SWIFT 2.0 / ICEGATE portal, stakeholders may contact the ICEGATE Helpdesk:

- Email: [icegatehelpdesk@icegate.gov.in](mailto:icegatehelpdesk@icegate.gov.in)
- Toll-Free Helpline: 1800-3010-1000

In addition, queries relating to CBN procedures may continue to be addressed to the Central Bureau of Narcotics at [supdt-online@cbn.nic.in](mailto:supdt-online@cbn.nic.in) or via phone at (91) 751-2368996 / 2368997.

**By order of the Narcotics Commissioner**